

Moving this month?

Tips from the city to make your move easier

Call Ahead for Utility Service Requests

The month of July is peak season for the city's Utility Billing division. This is the time of year when the city sees an increase in transfers, disconnects and new service installs since many student leases take effect or end at the end of this month. The Utility Billing division sees a dramatic increase in call volumes in the summer. Last year, the city received 16,573 calls for service in July and August – that's 30% of all the calls received year-round.

The city can process 500 requests for service a day during peak season but with so many requests, we do see longer wait times - call ahead if you can for quicker service.

How to Access Your Utility Account & Request Service Changes



Go online. Your account information is available online anytime from any internet-enabled device. Go to https://www.lawrenceks.org/utility_billing/ to register your account and get started.



Manage your account. Manage your utility account from the convenience of your home. Use our online forms to start, stop or transfer your service. Make sure to submit forms **3-to-5 days in advance**.



Pay Online. Pay your bill online anytime. The city uses an outside vendor that charges a convenience fee of \$3.25. Online payments take up to 3 business days to post to your account.



Automatic Payments. The city offers an auto bill pay for customers to have your bill paid automatically from your bank account the due date. There is no additional charge for the auto pay program.



Call Us. You can obtain and manage information about your account by calling (785) 832-7878. Have your account information handy.



Restore Your Service. Need to get your utility service restored? Use our online form at www.lawrenceks.org/utility_billing.

Ways to Reduce What You're Trashing

Moving can create a lot of waste. A little planning and preparation goes a long way toward reducing the amount of waste your move produces.



REDUCE the amount of waste generated by using reusable or recyclable padding like towels or newspaper to pack your boxes instead of purchasing Styrofoam peanuts or plastic wrap.

DONATE gently used clothing and household goods to local charities or hold a moving sale. Donate non-perishable food to local food banks, pantries and shelters.

RECYCLE obsolete electronic equipment, cardboard boxes, newspaper, plastic bags and all other recyclable materials. Visit www.LawrenceRecycles.org for the location nearest you.

PROPERLY DISPOSE of paint, automotive products, household cleaners, pesticides and other potentially hazardous chemicals at the City of Lawrence/Douglas County Household Hazardous Waste Facility. Call (785) 832-3030 to schedule a drop-off appointment.

SCHEDULE A PICK-UP for bulky items no longer usable, such as couches, appliances and automobile tires by filling out the online form available at www.lawrenceks.org/swm or calling (785) 832-3032.

What About My Cart?



Please do not take the city trash cart with you when you move.

Each cart belongs to the address where it was delivered.

PDSLunchNLearn

DESIGN & PROJECT DEVELOPMENT EDUCATION ► NETWORKING ► LUNCH ► CITY CODE EDUCATION

The City of Lawrence Planning and Development Services Department offers a quarterly Lunch N Learn program tailored for small businesses. Attendees will gain insight on the City of Lawrence's development processes, services and programs.



Sept. 19th
Nov. 14th

Lunch N Learn is offered from Noon to 1 p.m. RSVP today for your spot!



For more information, contact Cyndi Hermocillo-Legg, small business facilitator at (785) 832-3456 or clegg@lawrenceks.org. Topics announced closer to the session date.

www.lawrenceks.org/pds/Lunch-N-Learn-Series-Resources

RSVP TODAY: 785.832.3150 | dewert@lawrenceks.org

Transit's New 'History Lesson on Wheels'



There is a new bus in town that will take passengers back in time. Not literally, of course. It's not a time-travel machine, but rather a history lesson on wheels. The bus is covered on all four sides with a graphic mural depicting Lawrence history. The name of the mural is "Resilience: A Moving Kansas Tribute."

A collaboration between the Lawrence Transit System and Van Go, the bus will be used for regular public transportation service as well as

educational outreach events. The bus had its debut appearance during the Art Tougeau Parade on May 31.

"We are pleased to partner with Van Go to bring this original work of art to the public," said Robert Nugent, transit administrator. "The mural is not only beautiful to look at but also deeply meaningful for the people of Lawrence, which is a testament to the thoughtfulness of the artists who worked on this project."

Twenty student artists in Van Go's spring JAMS program worked to envision and create the artwork that adorns the bus. Each of the four sides of the vehicle represents one of the elements — earth, wind, water, and fire. The artwork was painted on canvas, photographed, and then printed on vinyl and applied to the bus.

"Our first digital mural has been an amazing experience for our kids, and they can't wait to see their artwork moving around the city," said Lynne Green, Van Go executive director.

While planning the concepts for the artwork, students met with historians and conducted research about the city's turbulent history. The students drew inspiration from regional history, time travel, transportation, historical figures, and forces of nature.

For more information about the artwork, visit the Van Go website: www.van-go.org/projects/a-moving-tribute.



Fire-Medical Answers Your 'Burning Questions'

Open burning is allowed in Lawrence under limited conditions. Burning permits must be received ahead of time for commercial burning and public bonfires. All other burning does not require a permit but it is strongly recommended to contact LDCFM to notify firefighters of burning in the area.

City residents may conduct residential open burning of small amounts of yard debris or vegetation originated on the property. The size of the burn is limited to three-foot or less in diameter and a height of two-feet or less and located 25-feet or more from any structures. Burning is allowed between sunrise and sunset and must be attended by a person at all times. You must also provide a way to extinguish the fire.

Bonfires are allowed within the city for ceremonial activities such as a school pep rallies. Material burned may only be clean wood. The bonfire must be 50-feet or more from any structures. Wind speed and other factors may affect whether a bonfire will be allowed at the specified time.

Recreational fires are defined as an outdoor fire burning materials other than rubbish where the fuel being burned is not contained in an incinerator, outdoor fireplace, portable outdoor fireplace, barbeque pit (smoker) and has a total fuel area of three-feet or less in diameter and two-feet or less in height for pleasure, religious, ceremonial, cooking, warmth or similar purposes. These fires must be kept 25-feet or more from any structures and combustibles within 25-feet should be removed or eliminated. Material burned in these fires may only be clean wood. Wind speed and other factors may affect whether a recreational fire will be allowed at the specified time.

Portable outdoor fireplaces or patio fireplaces are common and come in a wide variety of styles from clay chimineas, to portable fireplaces, to raised fire pits with screens and lids. Homeowners should keep these devices at least 15-feet or more from any structure or combustible material. Fixed fire pits are increasing popularity as a do-it-yourself home project. Within the City of Lawrence there is no requirement for a construction permit. However, due to the open nature of the fire pit, it is considered a recreational fire. This limits the size of the pit to a diameter of 3-feet and a depth of 2-feet that must be located 25-feet or more from any structures. It is strongly recommended that the pit be constructed of fire brick or other non-combustible materials integrated into a non-combustible surround and utilize a screen cover to reduce the movement of fire brands and embers.

Contact the Prevention Division of Lawrence Douglas County Fire Medical at (785) 830-7000 for more information.

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Committed to providing excellent city services that enhance the quality of life for the Lawrence community